



Grant Agreement No.671416/2013/ECHO/SUB/A5

Social Affairs Management in the Emergency Temporary Shelter – SAMETS

Final Report

29 / 04 / 2016

1 – General summary of project implementation process

The implementation process of the project is substantially positive. After an initial delay in the schedule of activities, the SAMETS project, with the contribution of all partners, is ended with the final event held in Bruxelles at the end of January 2016 with the presentation of the Guidelines and the Training material for Volunteers..

The request for the extension of the project gave to the consortium the opportunity to have more volunteers in the Final Event. Unfortunately one of the partner, ASBO from Austria ,did not attended the Event due the Refugees emergency who at that time was at its highest peak in that country.

2 – Evaluation of the project management / implementation process

- Positive aspect / opportunities

One of the positive aspect ,of the project already remarked in other report is that all the partner are frequently in contact with each other since they are part of the same international network : SAMARITAN INTERNATIONAL (SAMI). After the Guidelines presentation the partners spread the results within Samaritan International members and also with other Volunteer Organisation. In the Final Event we found a good synergy with another EU project - PrepAGE and one of the consortium member was guest during the Event. SAMETS project. Last but not least, the volunteer tested during Edu- Train sessions held between November and December 2015 in all Member state partners, with the “cascade methodology training” It gave the opportunity to train other volunteers on the use of the Guidelines.





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- Internal and external difficulties

The SAMETS project has not encountered particularly difficulties. In the last months the Refugees Emergency, has forced some partners, especially Austrian and German, for greater efforts to cope with this challenge. These activities have not affected the performance of the project, indeed, for some aspects have helped give more examples on how to manage social issues in emergency situations. Another difficulties link with that issue was that the ASBO didn't spend all his budget money , because the didn't travel to the final event as we expected with 10 volunteers.

- Lesson learnt

The main lesson learnt in SAMETS Project is about the schedule implementation; in civil protection activities grow throughout the year, especially for voluntary organizations and this sometimes leads to the difficulty in finding common dates for the planned activities. The consortium encountered some difficulties about this , and sometimes it was difficult to find common date to organize event and workshops.

3 – Activities

D.1 Transnational Seminar event: Guidelines set up.

White Cross - Bolzano ITALY, , was hosting the SAMETS Guidelines Set Up in July 2015. With this Workshop the consortium ha entered in the guidelines construction phase. With the Expert support the volunteer start to design the guidelines layout and the edu train material to support it. The difference experiences and expertise among volunteers helps to identify the table of Content and the specific aspect of the future SAMETS Guidelines.





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D.2 Transnational Training session: EDU -TRAIN: testing methodology by performing pilot seminar for trainers

With this workshop held in October 2015 and organized by ANPAS, the Guidelines have been finalized in their design with content and structure. The workshop, with the active participation of volunteers present, has prepared also the educational material required for training in the use of the guidelines. The work in groups, the sharing of different training methodologies has led to the creation of the material to use for the training tests the volunteers of each partner. The event, which was held in Montichiari, in the framework of the International Fair for Emergency, was an excellent opportunity to share the contents of SAMETS and guidelines with other operators belonging to the Italian civil protection system, with a seminar that was held in the last day of the workshop.

D.3 Evaluate the train - trainer program

Before the Evaluate session, 5 Test training were organized by the five partners of the SAMETS project. The trainers of these tests were the same volunteers who participated in the international workshop. In total during these sessions they were trained over 70 volunteers from member countries. The result of this test showed that the Guidelines and the educational material prepared has been particularly appreciated by operators and volunteers. The Steering Group about the evaluation for the test sessions, which was held in Rome in December 2015. Highlighted that one single day for the Training is not enough. All partners agreed that an 8-hour single day of training is essentially restrictive and subsequent tests was held training in two days. The training program for SAMETS Lines was included Guide, or will be shortly in training programs for civil protection that each partner has already within their organization.

4 – Presentation deliverables

Deliverable Date	Deliverable Description	
01/07/2015	Draft Guidelines	
01/08/2015	Draft Edu Train Material for Test Training	





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15/10/2015	2 nd Version of the Guidelines
01/11/2015	Second Version of the Edu Train Material
01/12/2015	N° 5 Edu Train test with volunteer – 70 Volunteer Trained
06/12/2015	Evaluation of the Test Trained - Steering Group Committee
15/12/2015	Final Version of the Guidelines in English
10/01/2016	Guidelines translate in 3 Languages (IT- D – SK)
26/01/2016	Final Event – Guidelines and Edu Train material Presentation
15/02/2016	Guidelines Application for iOS and Android designed (added deliverable)

5 – Evaluation of technical results and deliverables – Follow Up

During the construction of Guidelines the consortium decided right away to have a lean material and usable by volunteers within the emergency camps and not a "200 man pages" to be studied. The use of guidelines is designed as an open tool and not as a closed material. one of the lessons learned during the project was to consider the civil protection policies are constantly evolving to meet the new challenges facing us. For this is the guidelines that educational materials have been implemented as a living document and not to keep locked in the office. One of the possible developments of its use is to make it known to more of civil protection so as to have other suggestions for a possible version 2. The same application for iOS and Android systems will follow this possible evolution. Volunteers trained on SAMETS Guidelines have had a chance to get together a test during a training exercise that was held in March this year in Austria in another project financed with private funds and led by SAMARITAN INTERNATIONAL. The strength of the consortium comprising is just to be part of all of this European network. The SAMETS project as evidenced by the actions described in all the reports, strongly wanted to tie the international workshops that were held in the 26 months of project with moments of sharing with the civil protection community and not to wait for the final dissemination. Along the project duration months in almost all the events we were part of other event, national (SLOVAKIA and AUSTRIA) or International (MONTICHIARI Exhibition). We think that





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this is the best way to disseminate and to have contribution during the project. The exchange of experiences allow the consortium to meet other projects such as PrepAGE, and FLOOD (financed by SAMARITAN INTERNATIONAL) , moreover, and this the last case the PACES project were the SAMETS Guidelines were presented by ASBO of the Styria Region (partner of the project) during the meeting held in Cyprus in March 2016 as one of the Best Practice at European Level.

We are confident that our efforts to this project will continue within our organizations and also with others civil protection actors. Some Partner are member in other EU project such as ADAPT and INDRIX and we spread the results in all the workshops and events planned for those projects.

Firenze 29/04/2016

